

# Snakes, Slackers & Back Stabbers

*Strategies for Dealing with Especially Frustrating People*

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What kind of  
**people**  
**frustrate**  
you  
**most?**



RESPECT EXISTENCE  
-OR-  
EXPECT RESISTANCE

Start with  
**respect**  
& honor.

**Consider**  
whether you are  
**enabling**  
**bad behavior.**



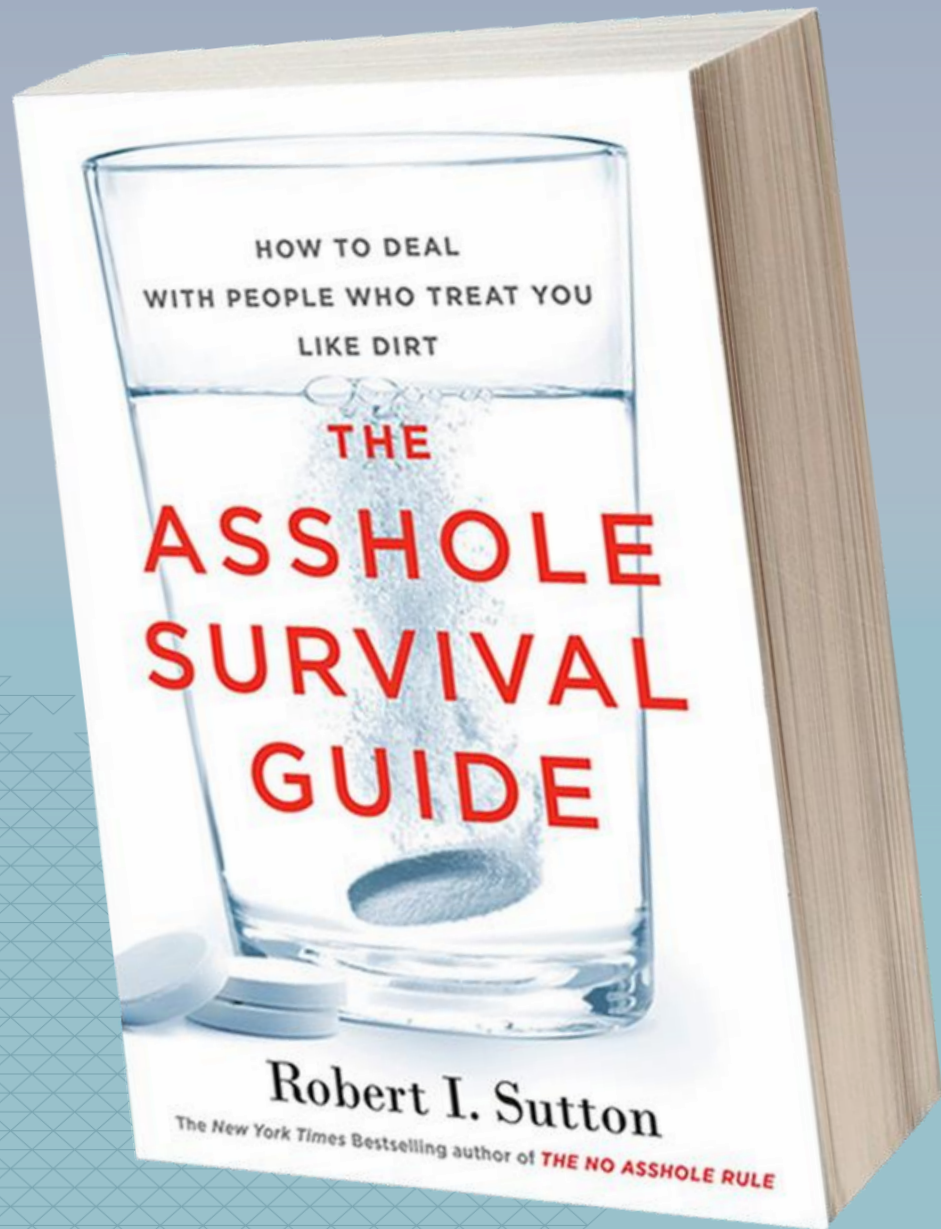
Use  
**structure**  
to manage  
**behavior.**

**STAY BEHIND YELLOW LINE**





Ensure  
there are  
**consequences.**



Read this book.  
Better yet,  
**memorize it.**

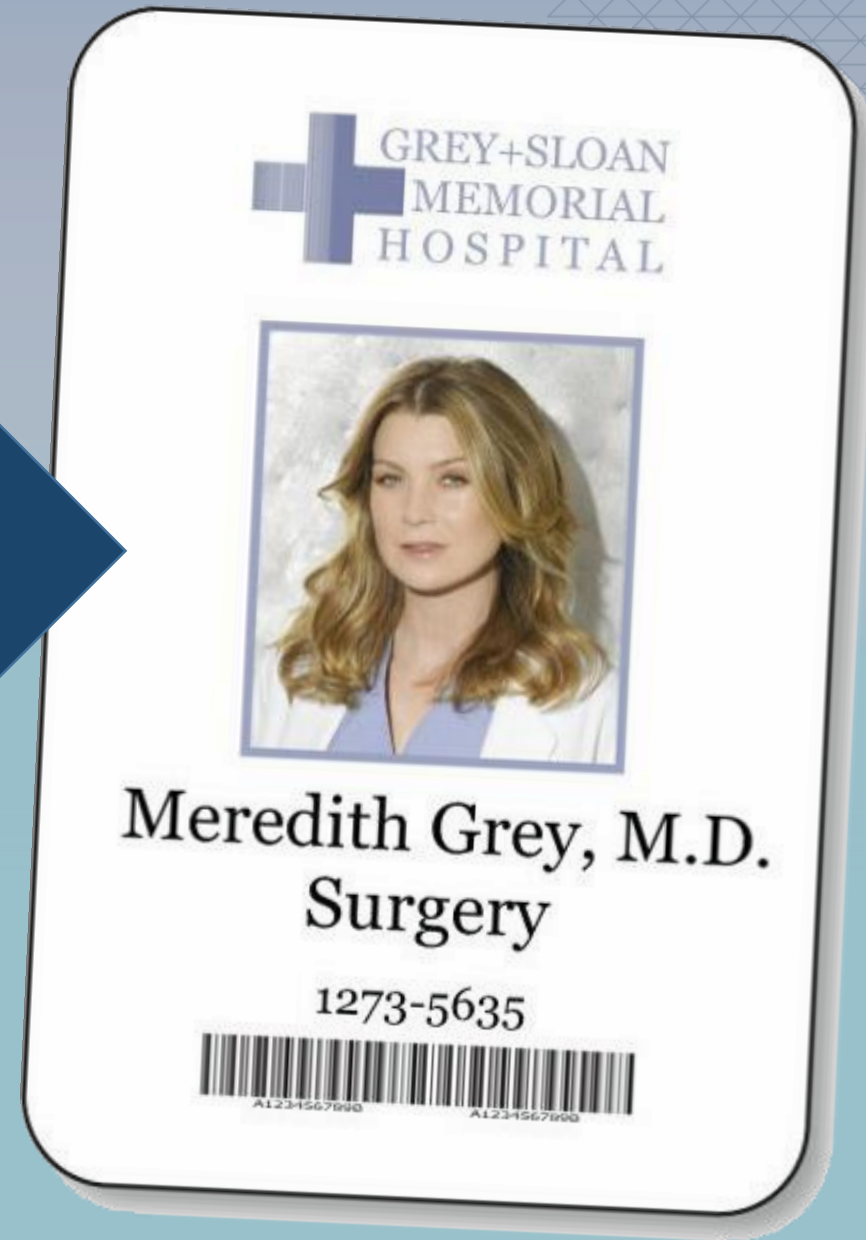
# How Did You Get to Be This Way?



1. You are surrounded by other jerks.
2. You finally have power after years of feeling powerless.
3. You are highly competitive.
4. You work harder than everyone else.
5. You don't get enough sleep.
6. You have too much to do.



Point  
to the  
good  
people.



Protect  
yourself.



Build a  
**supportive**  
network.



Use  
**porcupine**  
power.



Make yourself  
**essential.**



EXIT

THIS

WAY



Consider an  
**exit.**