

WACUBO 



Rising to the Challenge

2023 WACUBO ANNUAL CONFERENCE



Biscuit Bites – Lessons in Leadership through History and Pop Culture

Diane Fennig

WACUBO – Pre Conference

Programming

April 2023



Best/Worst

The Best
Worst
Advice



Leadership – Kouze & Posner The
Five Practices – Measurable,
Learnable, and Teachable to make
EXTRAORDINARY things happen.





Leadership – Kouzes & Posner

- Model the Way
- Inspire – A Shared Vision
- Challenge the Process
- Enable – Others to Act
- Encourage the Heart

Model the Way



Inspire A Shared Vision



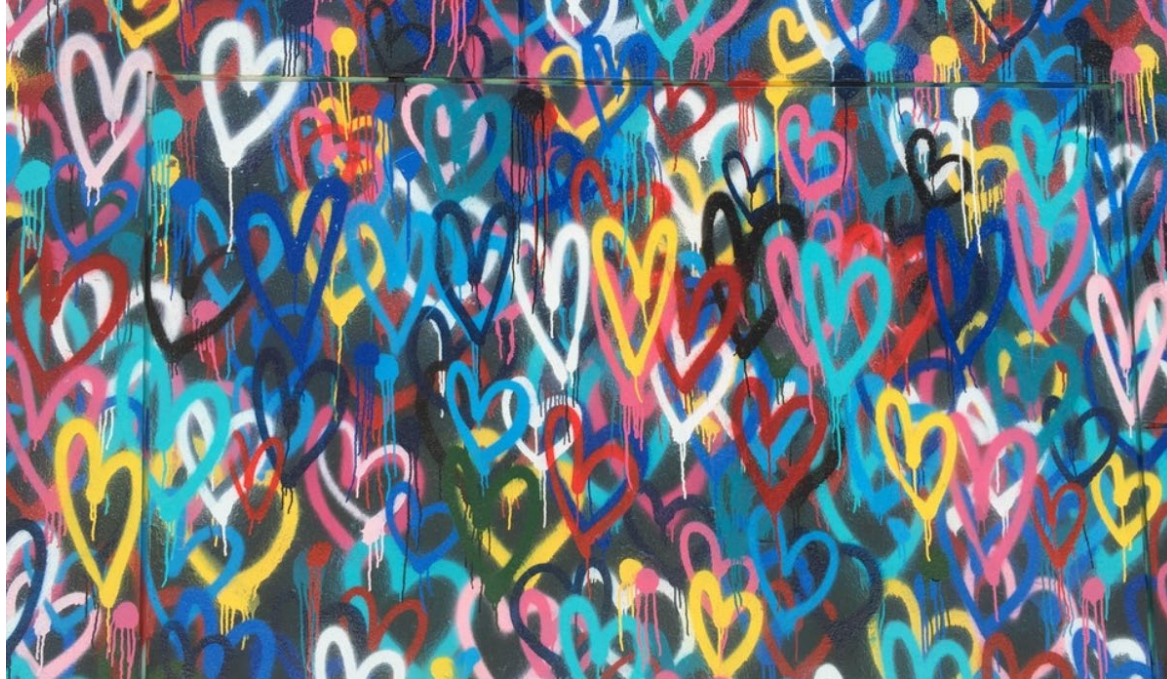
Challenge the Process



Enable Others to Act



Encourage the Heart





Leadership – Kouzes & Posner

- Model the Way
- Inspire – A Shared Vision
- Challenge the Process
- Enable – Others to Act
- Encourage the Heart

RIP – Former Queen Elizabeth II



Lessons of the Former Queen



Lessons of the Matriarch



Humor

**Keep your
sense of
humor; it's
critical.**

Maya Angelou's Credit



Life Style

*stay
curious*

Toothpaste Tube

Before you speak:

T H I N K

T = Is it True?

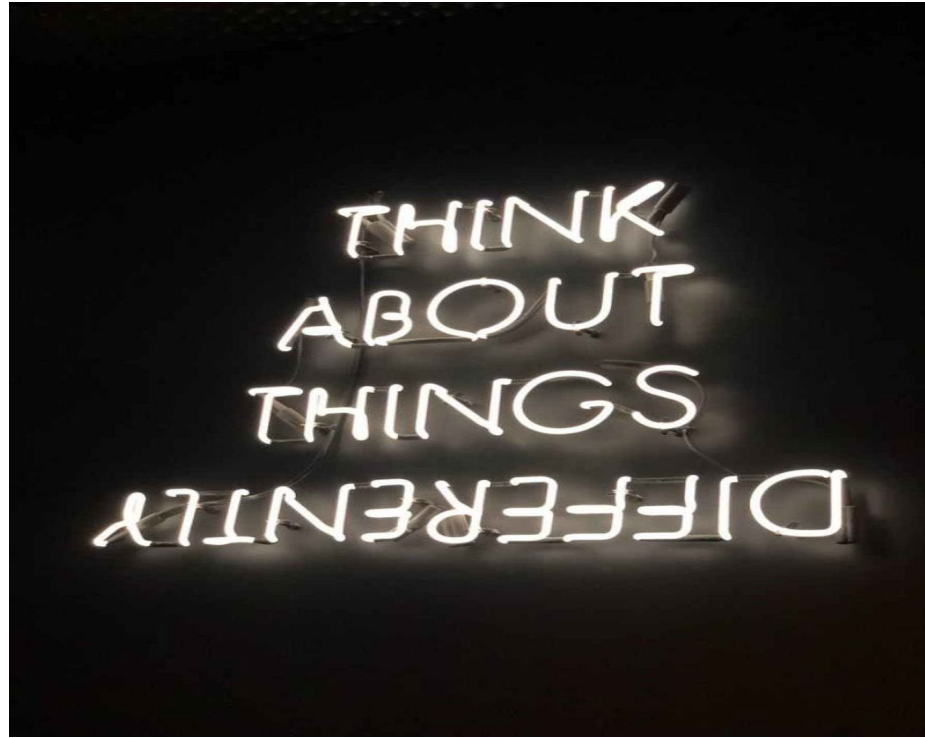
H = Is it Helpful?

I = Is it Inspiring?

N = Is it Necessary?

K = Is it Kind?

A Woman Before Her Time



Some other Biscuits



#1. Everyone is Worthy of Your Attention



2. Learn Peoples' Names



3. Invest in Relationships



4. Leverage Rituals to Build Camaraderie



#5. Family First - Always

family | fám·mə·lee | *n.*
a group of people, each a unique
masterpiece, sharing unconditional
love, hugs and support • one of life's
greatest blessings • cherish always

#6. Strong Teams Learn and Win Together

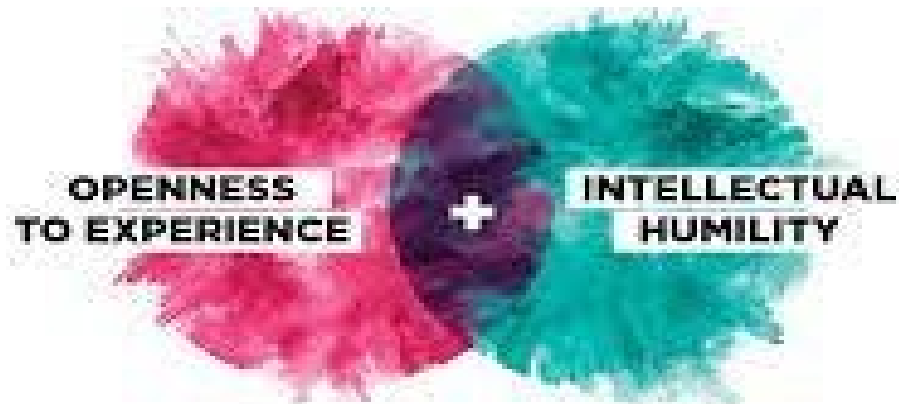


7. Make Others Look / Feel Good



8. Be Open

Open-Mindedness



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#9. Play like a Child



#10. Be Vulnerable

“ [Daring greatly] means the courage to be vulnerable. It means to show up and be seen. To ask for what you need. To talk about how you're feeling. To have the hard conversations. ”

— BRENÉ BROWN, PHD, LMSW

SUPER
SOUL
sunday

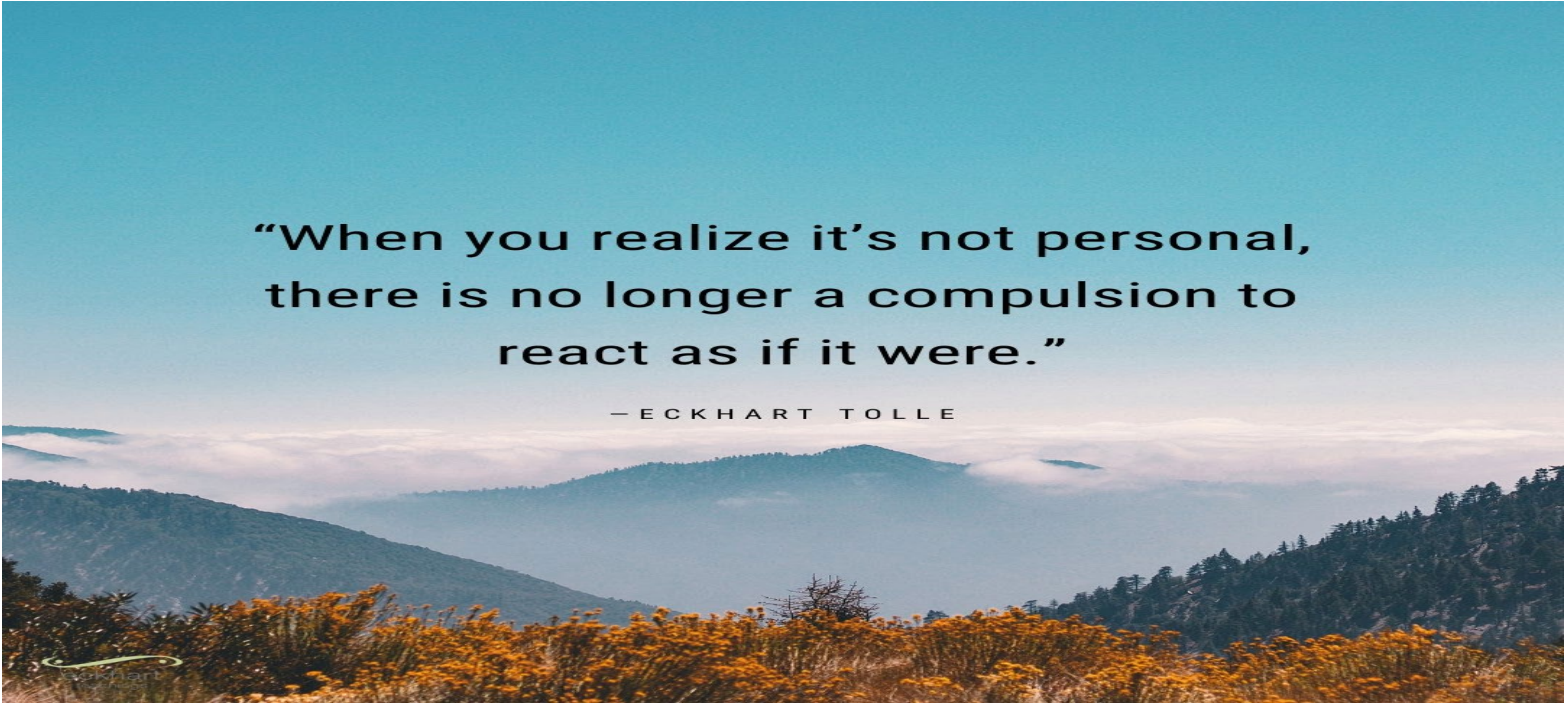
#11. Lead with Empathy



#12. Try Not to Take it Personally

**“When you realize it’s not personal,
there is no longer a compulsion to
react as if it were.”**

— ECKHART TOLLE



#13. Optimism is Infectious



#14. Humor



#15. Growth



#16. Hard Stop



The Challenge

Attract *what you expect*, Reflect *what you desire*,
Become *what you respect*, Mirror *what you admire*.

Resources for Ted Lasso Lessons

- <https://www.peoplestorming.com/post/10-leadership-lessons-from-ted-lasso>
- <https://www.rochester.edu/emerging-leaders/leadership-lessons-from-ted-lasso/>



Parting Thought...





It has been my pleasure...

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*We make a difference in your business...by doing
things differently in ours.*

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